

#### **Our Core Services:**

We will arrive at the location on the approved scheduled day and time. Upon arrival, if requested, we will check in with the homeowner and begin work. The process will take between 2-3 hours depending on the scope of work for the visit.

The visit will begin with a "pre-check" with an overview of the unit and will receive a letter grade based on the level of maintenance needed. We will check all parts for working condition prior to beginning any work on the grill. If parts are recommended, they will be noted at this time. We will begin by dismantling parts and cooking services to be cleaned, proceeding with detailing of the frame, grill, and lid, both inside and out. Using a heated tank with a mixture of water and cleaning solution, we will remove all carbon build-up in and on the grill to restore the grill to a safe cooking appliance again for the family and friends to enjoy. To protect the internal parts of the grill, very minimal water is used to prevent damage to the grill during the cleaning process. Once all parts have been cleaned and sanitized, they will be reassembled and inspected for proper operation. A final report will be prepared for the homeowner to review the status of the grill, and any suggested or needed parts will be specified to maintain safety.

### FAQ:

## How soon after the cleaning process will I be able to use my grill?

The only downtime is when it is being cleaned. The grill is ready for use immediately after.

### Why choose Island Grill Cleaning?

To maintain the lifespan of your grill, we suggest routine scheduled maintenance and cleaning, which is very similar to maintaining your vehicles. Also, ensuring healthier and safer food each time your grill is used from removing carcinogens, off flavors, and preventing potential fires from previous build-up left behind after previous uses and not properly cleaned.

## How often do you suggest Island Grill Cleaning?

To begin the grill season, we suggest we visit to make sure fragile parts are still in working order and prepare for a season of grilling after a harsh winter. An additional cleaning could be used based on the amount of volume mid-season. We also suggest we visit at the end of grilling season for a final cleaning.

## What if I need parts?

We will happily order the parts needed after your approval. Some parts needed will be imperative to safely operate your grill. Once the part(s) arrives we will schedule a return visit to finalize install and cleaning services.

# What other services do you provide?

Glad you asked! We also specialize in oven cleaning and kosherizing your grill. Ask for more info!